SPECIAL RISKS

red24's Special Risks Team provides risk mitigation, prevention and on-the-ground response services for incidents of kidnap for ransom and extortion (KRE), as well as wrongful detention, child abductions and stalking (among others). The various locations of the Management Team, across the UK and US, as well as red24's 24/7 Crisis Response Management centre (CRM), ensure availability on a 24/7 basis.

> 'Each kidnapping and extortion case is unique, and each one poses significant challenges for corporations and families alike. An experienced KRE response consultant can provide invaluable assistance in a time of crisis. Our priority will always be the safe return of the hostage, but as professionals, we also consider the safety and well-being of the victim's family and colleagues, their business reputation and their continued operational success. It isn't simply a function of paying a ransom.'
>
> ~ Jack Cloonan
> Head of red24 Special Risks

red24's Special Risks Team is currently made up of 22 Response Consultants, based in locations worldwide. Our multilingual team comprises some of the highest calibre KRE experts in this field. Each with an average of over 15 years' experience, they have an in-depth understanding of ransom and extortion negotiation tactics and how these differ across different cultures and continents. Depending on their area of expertise, red24's Special Risks Consultants speak a range of languages, including Arabic, Danish, Dutch, English, French, German, Portuguese and Spanish, allowing them to operate worldwide. In-house language capabilities, such as English, French, Spanish, German, Korean and Afrikaans, are also available.

On average, red24 engages in at least two cases per month. To name but a few, we have successfully resolved incidents in Indonesia, Morocco, Netherlands and Nigeria in recent months; in addition, red24 completed its biggest evacuation yet, involving approximately 600 people in Libya.

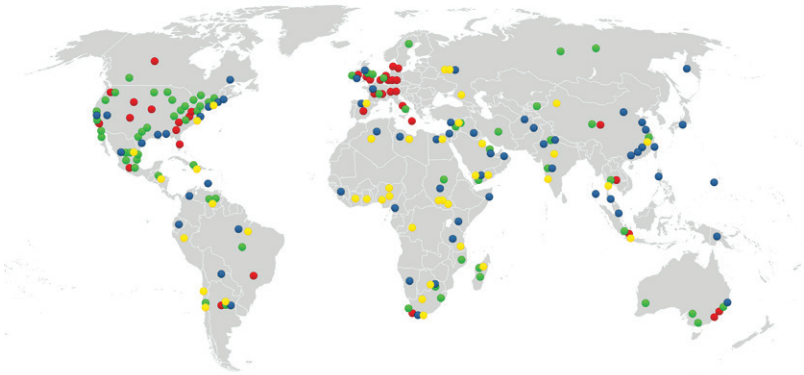
red24 Services

- 24/7 Advice and Support
- Intelligence Analysts
- Travel Safety Website and Global Application
- Up-to-date email and SMS security briefings
- Crisis Management Training
- Response experts

red24 Operational Footprint

Key

- Special Risks and red24assist Consultants
- Special Risks and red24assist Cases
- In-Country Capabilities
- Soft and Physical Responses



red24 is a crisis management assistance company, providing KRE risk mitigation and response services on a worldwide basis. In addition to this, red24 provides a range of other services, including travel safety assistance, product recall assistance (red24assist), cybercrime assistance and identity theft and fraud services. For more information on red24, please visit www.red24.com.