

Catlin ranks top performer in the London market

The 2014 Gracechurch London Insurers Report saw brokers pick Catlin top in 8 out of 9 key performance attributes.



No.1

London market brokers rank Catlin the most popular choice for placing business.

The Gracechurch London Insurers Report represents the largest independent annual survey of brokers in the London market, based on 450 detailed interviews. Catlin is recognised as having the strongest brand in the London market and is ranked first place in eight out of the nine performance attributes that are assessed as part of the survey, including 'Excellent range of products and services' and 'Outstanding underwriting talent'.

Perhaps that's why we were the most used insurer in the London market during 2014 and the most shortlisted to lead business in the next six months.



28 Catlin underwriters were nominated by brokers as leaders in their respective fields

Market leading reputation

Awareness of Catlin continues to be high among London brokers, with overall brand strength outperforming the competition by a significant margin. We are proud to be strongly associated with market-leading attributes.

The popular choice for placing business

When brokers were asked with whom they have placed business in the past 12 months, 44% said they had used Catlin, which was 12% higher than any other insurer. Usage has grown significantly across most business lines, with particular increases in Reinsurance and Aviation & Space business. Catlin is also the most shortlisted to lead business in the next six months.

Outstanding talent

28 Catlin underwriters were nominated by brokers as leaders in their respective fields, the most of any insurer. Catlin was the top performer for 'Outstanding underwriting talent' and the claims team ranked first for 'Outstanding claims service'.

Gracechurch London Insurers Report 2014

The London Insurers Report is an independent annual benchmarking study which focuses on the reputation and performance of insurers which operate in the London market. The research is conducted by Gracechurch Consulting, an independent and advisory research firm.

For more information on Catlin's products and service commitments, please visit www.catlin.com/ourservice



"This is a fantastic set of results that reinforces the fact that our commitment to providing an exceptional customer and broker service really pays dividends. The results further emphasise how the tremendous hard work and outstanding talent of our people is an integral part of our success."

Paul Jardine,
Group Chief Operating Officer



London brokers rank Catlin top in 8 out of 9 performance attributes.

-  Financial strength
-  A brand known and trusted by clients
-  Outstanding claims service
-  Outstanding underwriting talent
-  Excellent customer service
-  Excellent range of products and services
-  High levels of integrity and trustworthiness
-  Innovative